

Adrenalin Dreams Warranty And Return Policy

Adrenalin Dreams (AD) warrants to the original purchaser that upon shipping, product is free of defect in materials and workmanship.

AD obligation under warranty is limited to repair or replacement of defective product or portion of product which AD determines to have been defective at the time of shipment.

Warranty returns for repair or replacement must include a copy of the original purchase invoice with description of product defect.

Customer is responsible for all return shipping cost including shipping cost to return product replacement to customer.

International warranty repair or replacement product shall be returned to customer at customer's expense including shipping cost, duty and all other local taxes and fees associated with international delivery. At customer's discretion, international warranty repair or replacement product shall be documented as either "No Value" to reduce duty charge or as full value to include insurance coverage. Note that carrier may limit the amount of insurance coverage available depending upon carrier policy and destination country.

Custom fabricated, fabricated to order and special order products are non-refundable after order is placed. Products custom fabricated to customer specifications are non-refundable and include no warranty against product failure or product not meeting or performing to customer expectation.

Stock products are refundable when returned within ten days of shipping date in unopened, unused and undamaged condition with original factory packaging, labels and tags intact. Customer is responsible for all return shipping charges. A 15% restocking fee shall be deducted from refund. If product was purchased via credit card, the credit card processing fee charged upon original order is non-refundable. All other external fees associated with original product purchase are non-refundable.

Products are not warranted against normal wear and tear, user modification, improper maintenance, damage initiated by user, use of product in a manner for which it is not designed or intended by manufacturer or which exceeds product usage specifications.